Dear Patient:

On behalf of the employees of Hartford Hospital Rehabilitation Network (HHRN), I would like to welcome you. We know that you have choices when it comes to selecting a rehabilitation provider, so we thank you for choosing HHRN.

Growth and quality of care continue to be a focus for Hartford Hospital Rehabilitation Network. Our values of Integrity, Caring, Excellence, and Safety are the foundation of our work as we collaborate with our rehabilitation partners across Hartford HealthCare’s continuum of care including Hartford HealthCare at Home, Backus Hospital Rehabilitation Network, The Hospital of Central Connecticut Rehabilitation Network and Windham Hospital Rehabilitation Network. We continue to centralize our processes to facilitate the sharing of best practices to enhance and/or develop patient programming that is consistent throughout our healthcare system.

The rehabilitation program that you are starting will be designed specifically for you so that you can achieve your goals. Our mission is to be the rehabilitation provider of choice, ensuring you receive compassionate, high quality care in an efficient manner.

To make sure that your time with us is as beneficial as possible, please take a few moments to read through the information in this booklet. I also encourage you to learn more about our programs and services by visiting our website at HHCRehabNetwork.org.

HHRN collects information that helps us determine how our programs and services have met patients’ needs. Although we are pleased that our patients consistently report being very satisfied with our services, we continually strive to do better. Please participate in this process so we can further improve our rehabilitation services.

Our sites have been staffed and designed to make your rehabilitation experience excellent so you have success in attaining your goals. Please let us know if we can assist you in any way.

Again, thank you for choosing HHRN.

Sincerely,

Eric Smullen, PT, OCS
Executive Director

Chris Carlin, MBA, OTR/L
Vice President, Operations

181 Patricia M. Genova Dr., Newington, CT 06111 • 860.696.2500 tel • HHCRehabNetwork.org
GENERAL INFORMATION

What to Expect When You Come to Hartford Hospital Rehabilitation Network (HHRN)

If you are a new patient, there will be information for you to read and forms for you to sign, such as information regarding your confidentiality and privacy and authorization to bill your insurance. We will need additional information about you, such as work or school phone numbers and an emergency contact phone number. Also, please bring the referral form from your physician and your insurance card(s).

Please wear loose-fitting, comfortable clothing that is appropriate for exercise. Shoes should be comfortable and provide good support. If you are participating in a specialty program, remember to bring those particular items (bathing suit, sports equipment, etc.). Most appointments last 45-60 minutes and your therapist can advise you on the expected duration of your appointments.

Please check in at the reception area for all appointments so we can keep everyone’s schedule running as smoothly as possible. If you’re going to be late or need to reschedule an appointment, we would appreciate a call as soon as possible. You will find a list of all our telephone numbers at the end of this booklet.

The Therapy Gym

The treatment area is frequently referred to as “the therapy gym,” which consists of private treatment areas and an open space with tables and equipment.

During your first appointment your therapist will spend time doing an evaluation of the problem or condition that brought you to therapy.

Once your evaluation is complete, you and your therapist will discuss individualized treatment goals and a treatment schedule. The majority of our patients are adults seen for musculoskeletal and neuromuscular diagnoses. Our patients age 17 and under are seen for musculoskeletal conditions. While treatment plans are individualized and based on return to function, most patients are seen for an average of 8 to 12 visits.

To get the best outcome possible, you are urged to keep all appointments and adhere to your program (you may be given exercises to do at home). You will also be given the tools you need for continued rehabilitation after your course of therapy is complete. Your therapist will keep your doctor informed of your progress.

As a courtesy to staff and other patients, we respectfully request that all cell phones be turned off and that family members or friends wait in the reception area unless your therapist has requested them to attend therapy.

Scheduling Appointments

Your therapist(s) will have continuous communication with your doctor regarding your progress. In order to achieve your goals and enable your physician to assess your status, it is expected that you attend and participate in the program as outlined.

Scheduling visits is very important. If you are unable to attend your appointment
please call as soon as possible to notify us and reschedule. Missing appointments not only delays your personal progress, but may also delay someone else.

**Insurance and Program Payment**

Hartford Hospital is a participating provider with most insurance, managed care and workers’ compensation plans and will process your bills whenever possible.

However, because you are ultimately responsible for payment, and insurance plans can be quite complex, we recommend that you contact your insurance company for guidance regarding co-pays and deductibles for “outpatient hospital services” (your insurance card will tell you how to contact Member Services).

If your insurance plan requires a co-pay for services, this will be collected at each appointment. Please check with your patient service representative about your balance or payment arrangements.

For programs and fees that are not part of your insurance benefit you may pay Hartford Hospital directly. Payments may be made via check (make checks out to Hartford Hospital), or for your convenience, you may use credit or debit cards.

Please keep us informed of any address, phone, employment, or insurance changes so we can update our files.

To contact customer service for billing questions, call 860.696.6010 or toll-free at 888.515.5544, Monday - Friday, 8:00 AM to 5:00 PM.

**Complaints**

HHRN operates according to established professional ethical standards. If you are ever unhappy with our services you have the right to bring a complaint forward at any time without fear of retaliation.

The following are the steps for filing a complaint:

1. Notify the site’s director or HHRN’s Director of Quality verbally or in writing. HHRN will acknowledge receipt of the complaint within 2 business days. Complaints can also be made anonymously.

2. The complaint will be investigated and corrective action will be forwarded to the patient (family) as appropriate.

3. If you feel that your issue is unresolved you may contact Patient Relations or another advocacy resource (see instructions found at the end of the “Notice of Privacy Practices” in this booklet).

**Special Services**

All HHRN facilities, programs and activities are designed to be usable by persons with a disability. Access features include:
• Convenient off-street parking with designated handicapped spots
• Curb cuts and ramps connecting parking areas and buildings
• Level entry into first floor with elevator access to all other floors
• Fully accessible offices, meeting rooms, bathrooms, public waiting areas and treatment areas

Also, a full range of assistive and communication aids are available without charge for persons with impaired hearing, vision, speech, manual skills, or limited English proficient (LEP) persons.

Some of these aids include:
• Access to qualified sign language interpreters for the hearing-impaired
• Assistive listening devices

• Large print materials for the visually impaired
• Interpreter services

If you require any special assistance, please notify your Patient Service Representative or your caregiver.

**REACHING YOUR GOALS**

Many factors can impact progress towards your goals.

**Medications**

• Be sure to ask your doctor or pharmacist to explain side effects of your medications.
• Ask your doctor or pharmacist to explain any drug interactions.
• Keep an updated medication list of all of your medications and make sure you let ALL your doctors know about ALL of your medications.
• Do not discontinue your medications without consulting your doctor(s).

**Nutrition - Proper nutrition promotes healing**

• Make sure that you are eating a diet balanced with fresh fruits and vegetables, complex carbohydrates and protein
• Unless otherwise instructed by your doctor, stay hydrated by drinking eight 8-ounce glasses of water throughout the day

Other risk factors may impact your progress and you may want to discuss them with your doctor or therapist:
• Smoking
• Abnormal blood pressure
• Allergies
• Depression
• Change in family support
Report any of the following to your therapist:

- Questions about progress towards your goals
- Difficulty following your home exercise instructions
- Confusion about activities to do or to avoid
- Increase in pain
- Concern about transitioning back to school, work or life roles

Call 9-1-1 if you are experiencing a medical emergency such as:

- Difficulty breathing
- Chest pain
- Excessive bleeding
- New numbness or tingling
- New symptom of slurred speech/difficulty swallowing

We encourage you to keep an updated medical history, a “portable profile” that is available from your patient service representative, which includes information about:

- Advance Directives
- Allergies
- Emergency contacts
- Equipment and devices used
- Hospital preference
- Immunization status
- Insurance information
- Medical diagnoses/conditions
- Medications
- Physicians
- Prosthetic and orthotic information
- Risk factors
- Swallowing function
- Vision and hearing
The following are some of the resources available to help you create a comprehensive medical profile:

- Medictag.com
- Medicalert.org
- OnFile.com
- Collegeparents.org

**HARTFORD HOSPITAL REHABILITATION NETWORK SCOPE OF SERVICES**

**SCOPE OF SERVICE**

Services will be provided within the scope of care delineated for each service. Hartford Hospital Rehabilitation Network, a department of Hartford Hospital, (HHRN) offers outpatient prevention, rehabilitative, and sports medicine services.

HHRN's mission is to assist individuals with temporary or permanent impairments or restrictions in functional activities, participation in the community, and achieving goals for maximal functional independence.

The population of persons served includes pediatric persons with a musculoskeletal primary diagnosis, and adult and geriatric individuals the musculoskeletal and/or neurologic conditions that may include the following:

- Amputation
- Arthritis
- Back injury
- Back pain
- Balance disorders
- Brain injury
- Debilitation
- Dizziness
- Gait disorders
- Hand disorders
- Headaches
- Joint replacements (*knee, hip, shoulder*)
- Musculoskeletal conditions (*sprain, strain, muscle tear, muscle rupture*)
- Neurologic disorders (*Parkinson’s, stroke, multiple sclerosis*)
- Orthopedic conditions (*fracture, trauma, degenerative joint diseases*)
- Post-surgical procedures
- Speech disorders
- Spinal cord injury or disease
- Sports injury
- Swallowing disorders
- Trauma
- Work injury

The persons served must have a demonstrated need for rehabilitative services and be under the care of a licensed physician or licensed non-physician practitioner.

The patient must be medically and behaviorally stable to enable him/her to participate in a rehabilitative program.

**Physical Therapy**

Physical therapy programs focus on improvement of strength, endurance, flexibility, motor control, and stability to facilitate the return to normal functional activities.
“Physical therapy” may include “the evaluation and treatment of any person by the employment of the effective properties of physical measures, the performance of tests and measurements as an aid to evaluation of function and the use of therapeutic exercises and rehabilitative procedures, with or without assistive devices, for the purpose of preventing, correcting or alleviating a physical or mental disability.

**Occupational Therapy**

Occupational therapy programs focus on improvement of strength, endurance, flexibility, motor control, stability and cognitive perceptual abilities to maximize the physical and mental functioning of the person served.

“Occupational therapy” may include the evaluation, planning and implementation of a program of purposeful activities such as activities of daily living. It may also include recommendations for home and job adaptations, fabricating and/or providing adaptive equipment and training for safe and effective use of equipment.

**Speech And Language Therapy**

Speech and language therapy programs focus on communication and cognition skills as well as oral motor abilities including swallowing and voice disorders. Speech language pathologists may use various exercises and techniques to evaluate, rehabilitate, and facilitate communication and swallowing.

**Audiology**

Audiology services are available through contractual agreement to assist persons with disorders of hearing. Services may include “methods and procedures of measurement, testing, appraisal, prediction, consultation, counseling and the determination and use of appropriate amplification related to hearing and disorders of hearing, including the fitting or selling of hearing aids, for the purpose of modifying communicative disorders involving speech, language, auditory function.

**Social Services**

Social services are available through consultation to assist the patient and family with personal social issues affected by injury, illness, or disability so that optimal outcomes can be achieved. Services may include individual and family counseling. Social services may conduct a psychosocial assessment including the availability of family members. They serve as a liaison between the patient, family and community resources regarding healthcare coverage, housing, and financial issues. Social services are a resource available to assess and make referrals in cases of suspected domestic violence, neglect, child and/or elder abuse.

**Psychology Services**

Via a referral and consultation agreement, a licensed clinical psychologist is available to evaluate patients referred for assessment of the cognitive, affective and personality-related factors that may impact upon the rehabilitation process. The assessment may include a clinical evaluation and psychological and/or neuropsychological testing as indicated. The psychologist is available to the patient and family to offer support and assistance adapting to any residual limitations. The psychologist is also available to assist the multi-disciplinary treatment team toward formulation of individualized treatment plans.
Specialty Services
Individual sites offer specialized programs and services to meet the needs of the persons being served in their community. A complete listing of available programs and services is located in the Resource Manual and the Services Directory (a patient information manual kept in each office’s reception area).

Hours Of Service
Offices are open normal business hours, Monday through Friday. Individual site hours vary and may include early morning, evening, and Saturday hours, to meet the needs of the community/persons being served.
• 98.1% of patients were very satisfied with our staff
• 95.6% of patients were very satisfied with our facilities
• 85.6% of patients were very satisfied with their rehabilitation results
• 95.4% of patients were very satisfied with their involvement in their treatment plans
• 87.7% of patients were completely recovered/mostly improved in their ability to perform functional activities
• 97.0% of patients would definitely recommend HHRN to a family member or friend

For patients age 17 and under 97.1% report being very satisfied with staff; 94.7% report being very satisfied with facilities; and 90% report being very satisfied with results

62.5% of patients were female and 37.5% were male

HHRN’s outcomes reporting is based on a national system of measures validated in an outpatient population. This data informs referring physicians, clinicians, patients and payors about the results of therapy interventions provided.

HHRN treated 14,200 patients in 2014. Below are the numbers of patients treated in some of the specific diagnostic groups:

12,075 had musculoskeletal diagnoses:
- 2,743 back
- 2,026 knee
- 1,927 shoulder

851 had neurological diagnoses including:
- Stroke, Parkinson’s and MS

502 had vestibular dysfunction

275 had cancer-related diagnoses

Hartford Hospital Rehabilitation Network
Patient Rights
At Hartford Hospital Rehabilitation Network (HHRN) you have the right to:
• Considerate and respectful care in a safe, comfortable environment.
• Personal privacy and confidentiality.
• Be treated with dignity.
• Create an advanced directive.
• Know the names of health care providers and their role in your care.
• Treatment by compassionate, skilled, qualified health professionals.
• Be informed about and participate in your care and treatment plans.
• Be free from all forms of abuse or harassment.
• Request medically appropriate and necessary treatment.
• Refuse treatment as allowed by laws.
• Know what safety measures may be used during your care.
• Ask for a second opinion about your care.
• Proper assessment and management of your pain or discomfort.
• Request an interpreter.
• Review and obtain copies of your medical records.
• Receive treatment in an environment that is sensitive to your beliefs, values and culture.
• Be informed about the care you will need after discharge.
• Receive information about and an explanation of your hospital bill.
• Receive notification of privacy practices (see Hartford Hospital’s Notice of Privacy Practices).
• Express a complaint or grievance by contacting the Director of Quality at 860.696.2500.

Patient Responsibilities
At Hartford Hospital Rehabilitation Network these are your responsibilities as a patient:
• Give us complete information about your medical history, including any medications you may be taking.
• Tell us what you need. If you do not understand your care plan, ask questions.
• Be part of your care. It is important for you to tell us how you want to partner in your care.
• If you are not satisfied with your care, please tell us how we can improve.
• Follow our guidance in helping you get well.
• Be considerate of the rights of other patients, families and hospital personnel.
• Give us any insurance information we need to help get your bill paid and fulfill financial obligations to the hospital.
• For questions or more information about your Rights & Responsibilities, contact the Director of Quality at 860.696.2500.

Nondiscrimination Policy
Hartford Hospital Rehabilitation Network does not exclude, deny benefits from or otherwise discriminate against any person on the grounds of gender, race, color, national origin, or on the basis of disability or age in admission to, participation in, or receipt of the services and benefits of its programs and activities.
Joint Notice of Privacy Practices

Your Information. Your Rights. Our Responsibilities.

This notice describes how medical information about you may be used and disclosed and how you can get access to this information. Please review it carefully.

You have the right to:

- Get a copy of your paper or electronic medical record
- Correct your paper or electronic medical record
- Request confidential communication
- Ask us to limit the information we share
- Get a list of those with whom we’ve shared your information
- Get a copy of this privacy notice
- Choose someone to act for you
- File a complaint if you believe your privacy rights have been violated

➢ See page 16 for more information on these rights and how to exercise them.

You have some choices in the way that we use and share information as we:

- Tell family and friends about your condition
- Provide disaster relief
- Include you in a hospital directory
- Provide mental health care
- Market our services and sell your information
- Raise funds

➢ See page 17 for more information on these choices and how to exercise them.

We may use and share your information as we:

- Treat you
- Run our organization
- Bill for your services
- Help with public health and safety issues
- Do research
- Comply with the law
- Respond to organ and tissue donation requests
- Work with a medical examiner or funeral director
- Address workers’ compensation, law enforcement, and other government requests
- Respond to lawsuits and legal actions

➢ See pages 17 and 18 for more information on these uses and disclosures.
Your Rights

When it comes to your health information, you have certain rights.
This section explains your rights and some of our responsibilities to help you.

Get an electronic or paper copy of your medical record

- You can ask to see or get an electronic or paper copy of your medical record and other health information we have about you. Ask us how to do this.
- We will provide a copy or a summary of your health information, usually within 30 days of your request. We may charge a reasonable, cost-based fee.

Ask us to correct your medical record

- You can ask us to correct health information about you that you think is incorrect or incomplete. Ask us how to do this.
- We may say “no” to your request, but we’ll tell you why in writing within 60 days.

Request confidential communications

- You can ask us to contact you in a specific way (for example, home or office phone) or to send mail to a different address.
- We will say “yes” to all reasonable requests.

Ask us to limit what we use or share

- You can ask us not to use or share certain health information for treatment, payment, or our operations. We are not required to agree to your request, and we may say “no” if it would affect your care.
- If you pay for a service or health care item out-of-pocket in full, you can ask us not to share that information for the purpose of payment or our operations with your health insurer. We will say “yes” unless a law requires us to share that information.

Get a list of those with whom we’ve shared information

- You can ask for a list (accounting) of the times we’ve shared your health information for six years prior to the date you ask, who we shared it with, and why.
- We will include all the disclosures except for those about treatment, payment, and health care operations, and certain other disclosures (such as any you asked us to make). We’ll provide one accounting a year for free but will charge a reasonable, cost-based fee if you ask for another one within 12 months.

Get a copy of this privacy notice

- You can ask for a paper copy of this notice at any time, even if you have agreed to receive the notice electronically. We will provide you with a paper copy promptly.

Choose someone to act for you

- If you have given someone medical power of attorney or if someone is your legal guardian, that person can exercise your rights and make choices about your health information.
- We will make sure the person has this authority and can act for you before we take any action.

File a complaint if you feel your rights are violated

- You can complain if you feel we have violated your rights by contacting us using the information on page 19.
- We will not retaliate against you for filing a complaint.
- You can file a complaint with the U.S. Department of Health and Human Services Office for Civil Rights by sending a letter to 200 Independence Avenue SW, Washington, DC 20201, calling 1-877-696-6775, or visiting www.hhs.gov/ocr/privacy/hipaa/complaints/.
For certain health information, you can tell us your choices about what we share. If you have a clear preference for how we share your information in the situations described below, talk to us. Tell us what you want us to do, and we will follow your instructions.

- Share information with your family, close friends, or others involved in your care
- Share information in a disaster relief situation
- Include your information in a hospital directory

If you are not able to tell us your preference, for example if you are unconscious, we may go ahead and share your information if we believe it is in your best interest. We may also share your information when needed to lessen a serious and imminent threat to health or safety.

Except as permitted or required by law, in these cases we never share your information unless you give us written permission:

- Most marketing purposes
- Sale of your information
- Most sharing of psychotherapy notes, specialized substance abuse program records, and HIV-related testing and treatment

In the case of fundraising:

- We may contact you for fundraising efforts, but you can tell us not to contact you again.

How do we typically use or share your health information?

We typically use or share your health information in the following ways.

<table>
<thead>
<tr>
<th>How we use or share your health information</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Treat you</strong></td>
</tr>
<tr>
<td>• We can use your health information and share it with other professionals who are treating you.</td>
</tr>
<tr>
<td><em>Example:</em> A doctor treating you for an injury asks another doctor about your overall health condition.</td>
</tr>
<tr>
<td><strong>Run our organization</strong></td>
</tr>
<tr>
<td>• We can use and share your health information to run our practice, improve your care, and contact you when necessary.</td>
</tr>
<tr>
<td><em>Example:</em> We use health information about you to manage your treatment and services.</td>
</tr>
<tr>
<td><strong>Bill for your services</strong></td>
</tr>
<tr>
<td>• We can use and share your health information to bill and get payment from health plans or other entities.</td>
</tr>
<tr>
<td><em>Example:</em> We give information about you to your health insurance plan so it will pay for your services.</td>
</tr>
</tbody>
</table>

continued on next page
How else can we use or share your health information? We are allowed or required to share your information in other ways – usually in ways that contribute to the public good, such as public health and research. We have to meet many conditions in the law before we can share your information for these purposes. For more information see www.hhs.gov/ocr/privacy/hipaa/understanding/consumers/index.html.

Help with public health and safety issues
We can share health information about you for certain situations such as:
- Preventing disease
- Helping with product recalls
- Reporting adverse reactions to medications
- Reporting suspected abuse, neglect, or domestic violence
- Preventing or reducing a serious threat to anyone’s health or safety

Do research
- We can use or share your information for health research.

Comply with the law
- We will share information about you if state or federal laws require it, including with the Department of Health and Human Services if it wants to see that we’re complying with federal privacy law.

Respond to organ and tissue donation requests
- We can share health information about you with organ procurement organizations.

Work with a medical examiner or funeral director
- We can share health information with a coroner, medical examiner, or funeral director when an individual dies.

Address workers’ compensation, law enforcement, and other government requests
We can use or share health information about you:
- For workers’ compensation claims
- For law enforcement purposes or with a law enforcement official
- With health oversight agencies for activities authorized by law
- For special government functions such as military, national security, and presidential protective services

Respond to lawsuits and legal actions
- We can share health information about you in response to a court or administrative order, or in response to a subpoena.

Our Responsibilities
We are required by law to maintain the privacy and security of your protected health information.
- We will let you know promptly if a breach occurs that may have compromised the privacy or security of your information.
- We must follow the duties and privacy practices described in this notice and give you a copy of it.
- We will not use or share your information other than as described here unless you tell us we can in writing. If you tell us we can, you may change your mind at any time. Let us know in writing if you change your mind.
For more information see: www.hhs.gov/ocr/privacy/hipaa/understanding/consumers/noticepp.html.

Changes to the Terms of this Notice
We can change the terms of this notice, and the changes will apply to all information we have about you. The new notice will be available upon request, in our office, and on our web site.

Effective Date: September 23, 2013
Hartford HealthCare Privacy Officer
80 Seymour Street
Hartford, CT 06102

Phone: 860.972.1573
www.hartfordhealthcare.org

This Joint Notice of Privacy Practices applies to HHC Member Organizations

The following covered entities are part of the Organized Health Care Arrangement. If you have a question about this Notice, would like to exercise your privacy rights, or if you feel that your privacy rights have been violated, you may contact the appropriate HHC Member Organizations using the information provided below:

**Central Connecticut Senior Health Services**
(Southington Care Center, The Jerome Home, The Orchards at Southington)
45 Meriden Avenue
Southington, CT 06489
860.378.1222

**Clinical Laboratory Partners**
129 Patricia M. Genova Drive
Newington, CT 06111
860.696.8129

**Hartford HealthCare at Home**
FKA VNA HealthCare and VNA East
1290 Silas Deane Highway
Wethersfield, CT 06109
203.573.1231

**Hartford HealthCare Medical Group**
1290 Silas Deane Highway, Second Floor
Wethersfield, CT 06109
860.972.9849

**Hartford Hospital and its Medical Staff, Hartford Healthcare Rehabilitation Network, Institute of Living, Jefferson House, Cedar Mountain Commons**
Patient Relations Office
80 Seymour Street
Hartford, CT 06102
860.972.1400

**Meriden Imaging Center**
dba MidState Radiology Associates
435 Lewis Avenue
Meriden, CT 06451
860.224.5900, Ext. 2620

**MidState Medical Center and its Medical Staff**
435 Lewis Avenue
Meriden CT 06451
860.224.5900, Ext. 2620

**Natchaug Hospital**
189 Storrs Road
Mansfield Center, CT 06250
860.456.1311, Ext. 0

**Rushford Center**
883 Paddock Avenue
Meriden, CT 06450
860.346.0300

**The Hospital of Central Connecticut**
100 Grand Street
New Britain, CT 06050
860.224.5900, Ext. 2620

**The William W. Backus Hospital**
326 Washington Street
Norwich, CT 06360
860.823.6530

**Windham Hospital and its Medical Staff**
112 Mansfield Avenue
Willimantic, CT 06226
860.823.6530
Avon
100 Simsbury Rd.
Avon, CT 06001
Tel: 860.674.0255
Fax: 860.674.3727

Bloomfield
2 Northwestern Dr., Ste 2
Bloomfield, CT 06002
Tel: 860-286-8882
Fax: 860-286-5481

Enfield
100 Hazard Ave., Ste 204
Enfield, CT 06082
Tel: 860.696.2690
Fax: 860.696.2695

Farmington
406 Farmington Ave.
2nd Floor
Farmington, CT 06032
Tel: 860-677-7464
Fax: 860-677-7464

Glastonbury
330 Western Blvd., Ste 101
Glastonbury, CT 06033
Tel: 860.657.4723
Fax: 860.652.4340

Granby
18 East Granby Rd.
Granby, CT 06035
Tel: 860.653.2301
Fax: 860.653.7875

Hartford
85 Seymour St., Ste. 604
Hartford, CT 06106
Tel: 860.545.5130
Fax: 860.545.1772

Hartt School
35 Westbourne Pkwy.
Hartford, CT 06112
Tel: 860.696.2555
Fax: 860.696.2556

Manchester
230 North Main St.
Manchester, CT 06040
Tel: 860.696.2560
Fax: 860.696.2565

Meriden
1064 East Main St.
Meriden, CT 06450
Tel: 203.235.9622
Fax: 203.630.3600

South Windsor
1559 Sullivan Ave.
South Windsor, CT 06074
Tel: 860.696.2650
Fax: 860.696.2655

Vernon

Wallingford
65 Barnes Rd.
Wallingford, CT 06492
Tel: 203.694.5528
Fax: 203.694.5529

West Hartford
(Bishops Corner)
334 North Main St.
West Hartford, CT 06117
Tel: 860.236.7771
Fax: 860.586.7112

West Hartford
445 South Main St.
West Hartford, CT 06110
Tel: 860.521.8800
Fax: 860.521.8801

West Hartford
(Blue Back Square)
65 Memorial Rd.
West Hartford, CT 06107
Tel: 860.231.1707
Fax: 860.231.8041

Wethersfield
1025 Silas Deane Hwy.
Wethersfield, CT 06109
Tel: 860.696.2670
Fax: 860.571.3282

Windsor
1060 Day Hill Rd.
Windsor, CT 06095
Tel: 860.688.0236
Fax: 860.688.0403

Home Office:
181 Patricia M. Genova Dr.
Curtis Building, 5th Floor, Suite A200
Newington, CT 06111
860.696.2500 tel • 860.696.2525 fax

HHCRehabNetwork.org